



Terms & Conditions

1. In each calendar year, there will be 4 aquatic terms. Each odd aquatic term, consists of ten (10) lessons with two (2) make-up lessons. Each even aquatic term, consists of twelve (12) lessons with two (2) make-up lessons. Thereafter, we will have our aquatic term break.
2. Make-up lessons are for replacement to lesson that fall during Public Holidays or are cancelled by the clients or AquaFins.
3. Maximum of two make-up lessons per aquatic term.
4. No further make-up is allowed if client failed to turn up during make-up weeks.
5. If you do not have any make-up during the make-up weeks, you may continue with the lessons with us. You have to inform the trainer and the addition lessons fee will be calculated in the next term package fee.
6. For group lesson, all the above applied.
7. All payment must be made on the 1st week of each aquatic term.
8. If AquaFins cancels any lesson due to unforeseen circumstances and unable to have make-up during the make-up lesson, we will prorate the next term fee. However, if you wish to terminate the package during that term, there will be no refund.
9. Client must inform AquaFins by one aquatic term in advance if they do not wish to continue with us.
10. All fees collected are **Non-Refundable & Non Transferable**
11. **No lesson** on **Public Holiday**, make-up lesson will be conducted during the make-up weeks
12. Client must give 24hrs advance notice to their trainer if they wish to cancel their lesson.
13. Bad weather - Lesson will be replaced with land activities that related to swimming. Strictly no replacement if you choose not to attend during such weather.
14. Please be punctual for your class.
15. Payments by Cheque, payable to **AquaFins**.
16. Payment by bank transfer, **CIMB Bank, Current Account**, No: **2000105795**.
17. Person(s) will be terminated from AquaFins activities and programme if he or she exhibit behaviour which deem inappropriate.
18. **AquaFins reserves the right to accept, reject or terminate any person from the activities and programmes.**

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Business Registration No : 53046460L

Blk 659 Jalan Tenaga #03-148 Singapore 410659

Website : www.aquafins.com.sg Email : enquiry@aquafins.com.sg Tel: +65 9675 7531